



verbierfestival

Q&A VOLUNTEERS

2020

HOW CAN I SIGN UP?

Please complete the [registration form](#) for volunteers.

WHAT'S THE MINIMUM AGE FOR VOLUNTEERS?

18 years old.

I DON'T SPEAK FRENCH. CAN I STILL VOLUNTEER?

Yes, you can – but only if you are fluent in English. Please bear in mind, though, that priority is given to French-speakers.

WHAT IS THE MINIMUM PERIOD FOR VOLUNTEERING?

The **minimum commitment is 8 days**, covering either the first week of the Festival (17-25 July) or the second week (25 July-2 August) of the festival. The other option is to cover the entire duration of the Festival, 17 July-2 August.

ARE THERE ANY OTHER CONDITIONS FOR SIGNING UP?

Yes: in addition to being motivated, available and ready to work in a team, you have to be:

- a Swiss citizen
- or
- a citizen of the European Union
- or
- in possession of a work permit for Switzerland.

For more information, please see:

www.bfm.admin.ch/content/bfm/fr/home/themen/fza_schweiz-eu-efta.html

WHEN WILL I RECEIVE CONFIRMATION FOR MY VOLUNTEER POSITION?

Volunteer positions are generally confirmed in April/May. You will receive your personal schedule by late June.

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HOW MANY HOURS A DAY WILL I WORK?

About 4 hours.

WHAT ARE THE DIFFERENT TYPES OF VOLUNTEER POSITION?

Details of all volunteer positions are on the Verbier Festival website:

www.verbierfestival.com/en/becoming-volunteer/

WHAT DO VOLUNTEERS RECEIVE IN RETURN FOR THEIR COMMITMENT?

- A welcome gift
- The official Verbier Festival T-shirt
- A limited number of free tickets for concerts (subject to availability), dependent on the period of time for which they have volunteered.
- A discount for concerts (maximum 2 tickets per concert, subject to availability)
- Special offers and discounts in some shops, bars and restaurants in Verbier
- Free use of TéléVerbier ski lifts/cable cars and the Verbier swimming pool
- One invitation for the Opening Party and Closing Party (food and beverages included). These events are organized for the Festival's staff and volunteers.

CAN VOLUNTEERS GAIN FREE ACCESS TO FESTIVAL CONCERTS?

Volunteers can be granted free access to concerts, except when a concert is sold out.

They must, however, order a 'last minute' ticket via the online ticket shop or in person at the Verbier box office.

DOES THE VERBIER FESTIVAL PROVIDE VOLUNTEERS WITH FREE HOUSING?

The Verbier Festival does not provide volunteers with free housing. However, for volunteers who do not live in the local region, the Festival can offer accommodation in a limited number of shared apartments (**maximum 2 people per room**). **The price per person is CHF 100 per week.**

Volunteers who commit for the entire period of the Festival receive free accommodation.

You can sign up for accommodation on the [registration form](#) for volunteers.

HOW CAN I FIND ACCOMMODATION IF I DON'T WANT TO SHARE A ROOM?

For the full range of housing options in Verbier and the surrounding area, please visit the website of the [Verbier Tourist Office](#).

DO VOLUNTEERS RECEIVE TRAVEL EXPENSES?

Volunteers do not receive a refund for travel expenses. However, all volunteers can use their Festival badge to gain free access to all TéléVerbier's ski lift/cable car services – including the cable car from Le Châble to Verbier. **Moreover, public transport in Verbier is free.**

IS THERE A CANTEEN FOR VOLUNTEERS?

No, there is no canteen for volunteers, and the festival does not cover meal expenses.

DO VOLUNTEERS HAVE TO WEAR A UNIFORM?

Volunteers are key people for the audience and artists. To aid identification, volunteers should wear their Festival badge at all times when on duty.

Volunteers represent the Festival and contribute to its positive and prestigious image, so they should also pay special attention to their personal presentation.

Volunteers who welcome the audience to concerts and events such as post-concert dinners or the opening-night ceremony, should dress neatly and elegantly, wearing a white top and black trousers.

If you have any other questions not answered above, please feel free to email us at: benevoles@verbierfestival.com